Navigate to the Infinite Campus Portal Activation Key Lookup.


Enter your child’s Social Security Number in the appropriate space with no dashes, then the child’s date of birth in the appropriate fields. **NOTE:** Only one account per parent/guardian is needed regardless of the number of children attending our schools.

1. Click **Submit**.

2. The next screen provides the activation keys for all parents or guardians identified for the household. We recommend that you print or save this information on your computer. **NOTE:** If you have a parent, guardian, or other person not associated with your household included on this screen, immediately contact your children’s school.

3. Click [Activate Your Parent Portal Account Now](https://campus.rcss-k12.ga.us/campus//K12_Custom/cParent/index.jsp?appName=rcss) to take you to Campus Portal for parents and student.
**Note:** If you did not receive your activation key or if you have not provided the School System with a Social Security Number for your child, please contact your school for assistance.

4. A login screen will appear. Click on **Help**.

   The previous process provided you with your activation key.

![Login Screen](image)

5. Enter your Activation Key

![Activation Key Screen](image)

6. If you entered the **Activation Key** properly, the following screen will display. Select a **User Name** and **Password** for your Portal account.

![Account Creation Successful](image)
7. Click Create Account.

Campus Parent Portal Link

* Infinite Campus Mobile Application

Infinite Campus has a mobile application available for both Android and iOS mobile operating systems

Parent or STUDENT Mobile App

A parent can download a mobile app to their phone if their phone uses iTunes, Google Apps or Amazon app store. The details for the parents on how to install, setup, etc are found in the Infinite Campus parent portal.

After a parent or student logs into their portal, they see this below their inbox:

They click on the “Get Your District ID” button and another page with all the details they need appears. Remind them that the username and password should be THEIR PARENT USERNAME and password. Students can also use this app on their devices but they should enter their STUDENT USERNAME and password.

Anytime, anywhere access. Get your Campus Portal information when you want it from your mobile device.

**Step 1:**
Download the App
Download the Infinite Campus Mobile Portal application from any of the following app stores:

- App Store (iOS)
- Google Play (Android)

**Step 2:**
Launch the App and Enter in the District ID
Select Settings
Enter your District ID: XX123
Select Go

**Step 3:**
Enter Portal Account to Sign In
Enter your Campus Portal username and password
Select Go/Sign In

**Step 4:**
Get Assistance
If you have any trouble using the Infinite Campus Mobile Portal, please visit the Support page or contact our customer service department.

https://campus.rcss-k12.org/campus/portal/support.jsp?status=portalLogoff&lang=en
LOGIN ISSUES

Parent password problems - at the parent portal login screen click the down arrow next to the orange help button. Enter the email address you have in your portal account. The system will send your user name and password to the email account on record. Each guardian must have a unique email - if two guardians have the same email this process will not work. Please contact your child’s school if you have not provided them with an email address.

For all other login issues please contact your child’s school.